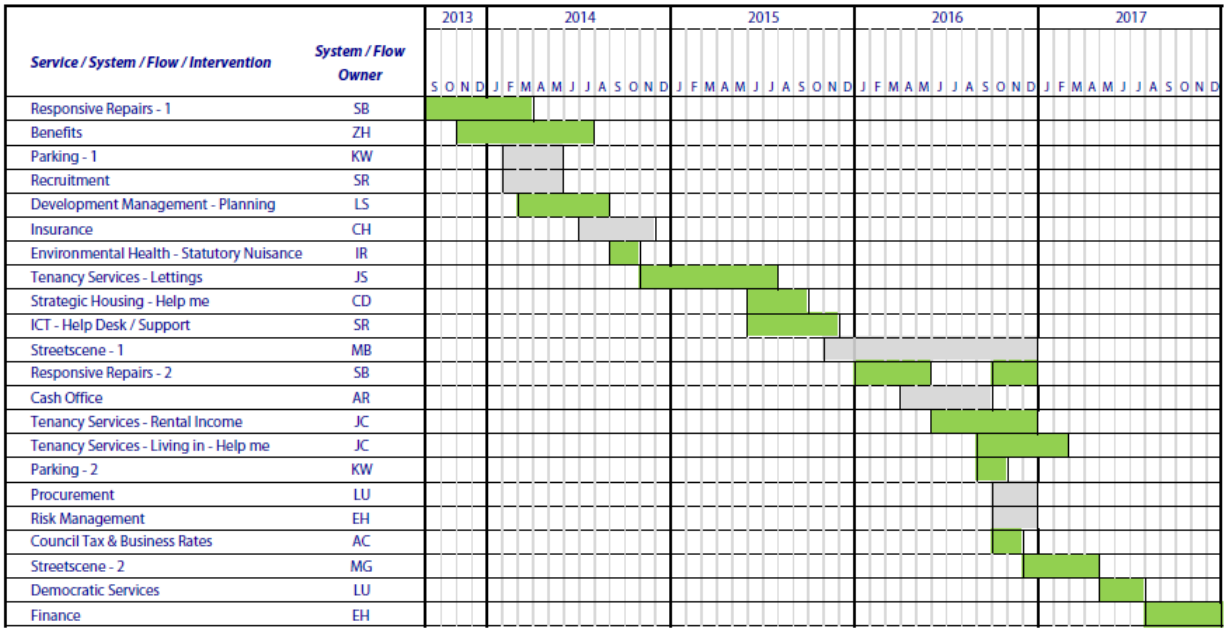
Appendix K – Intervention Summary and Plan



KEY **Intervention**	**Flows**
Parking – 1	PCN Flow
Parking – 2	Swipe Cards (Disabled Badge Holders) Residents Permits & Scratch Cards Dispensations Season Tickets
Tenancy Services – Living – Help Me	Mutual Exchange Permission Requests Adaptations Neighbours & Neighbourhoods General Help & Advice
Streetscene – 1	Pitch Bookings Bulky Waste & Fridge Collection Bin Delivery & Collection Refuse & Recycling
Streetscene – 2	Street Cleansing Public & Open Spaces Grounds Maintenance Cemeteries
Finance	Payables (Purchase-to-Pay) Receivables Budget – Preparation & Follow-up Financial Reporting
Democratic Services	Committee Support Elections Support